# P-421/EM-92-346 ORDER APPROVING TARIFF LANGUAGE CHANGES

#### BEFORE THE MINNESOTA PUBLIC UTILITIES COMMISSION

Don Storm
Tom Burton
Cynthia A. Kitlinski
Dee Knaak
Norma McKanna

Chair Commissioner Commissioner Commissioner Commissioner

In the Matter of a Petition to Make Language Changes Clarifying Application of Nonrecurring Service Charges ISSUE DATE: August 11, 1992

DOCKET NO. P-421/EM-92-346

ORDER APPROVING TARIFF LANGUAGE CHANGES

## PROCEDURAL HISTORY

On April 27, 1992, U S West Communications, Inc. (USWC) requested approval of certain language changes to tariffs that the Commission had previously approved in its March 26, 1992 Order in Docket No. P-421/EM-91-190.

On June 16, 1992, the Minnesota Department of Public Service (the Department) filed a letter stating that USWC's proposed language changes were in accordance with Commission policies and practices and were made pursuant to Minn. Stat. § 237.60, subd. 2 (c) and 237.63, subd. 2.

On August 4, 1992, the Commission met to consider this matter.

### FINDINGS AND CONCLUSIONS

While training its customer service representatives in preparation for the May 7, 1992 implementation date of the tariffs approved in the Commission's March 26, 1992 Order in Docket No. P-421/EM-91-190, USWC found that the tariffs were ambiguous as to when nonrecurring charges would apply in circumstances where customers order new services or make changes in existing services.

The principal tariff language changes proposed by USWC, therefore, clarify when the nonrecurring charges would apply. The changes clarify that when two similar services are changed, only one nonrecurring charge will be assessed.

Additional changes provide cross-references to other parts of the tariff and make similarly nonsubstantive changes in the Uniform Service Order Codes.

The Commission finds that all the proposed language changes are appropriate and will approve them.

## ORDER

- 1. USWC's proposed language changes in tariffs approved by the Commission in Docket No. P-421/EM-91-190 are hereby approved.
- 2. This Order shall become effective immediately.

BY ORDER OF THE COMMISSION

Richard R. Lancaster Executive Secretary

(S E A L)